

Further Information

Follow up appointment

The equipment will be posted to your home address. When your equipment arrives, you should contact your allied health assistant and they will arrange a time for a follow up appointment with you. During the follow up appointment, we will set up the device, test it to ensure it is working correctly and provide you with training on how to use the device. We recommend that you have a family member or support person present for the training.

What does it cost?

There is no cost for the allied health assistant home visit for clients referred to us by My Aged Care. During the home visit, we will discuss the cost of the device and appropriate funding options that might be applicable to your particular situation.

Contact Us

☎ 5421 1666 - Kyneton/Romsey
9744 4455 - Sunbury

✉ admin@scchc.org.au

🌐 www.sunburycobaw.org.au

📍 1 Caroline Chisholm Drive, Kyneton
142 Main Street, Romsey
12-28 Macedon Street, Sunbury

Our allied health assistants are based at our offices in Sunbury and in Kyneton. They cover Sunbury and the Macedon Ranges, visiting you in your home.

Scan the QR Code with your mobile device to send us feedback on any of our services:



Personal Alarms



What is a personal alarm?

Personal Alarms

Personal alarms provide people with a way to call for help after a fall or in the case of a medical emergency. The alarm is usually worn as a pendant or watch, and when activated, can call nominated contacts and/or emergency services. Once activated, the wearer of the device can communicate directly with their emergency contact or monitoring service.

Mobile alarms operate off the mobile phone network, providing the wearer with the peace of mind that they can call for help, no matter how far from home, as long as there is mobile coverage.

Who are they for?

Who should have a personal alarm?

People who might benefit from having a personal alarm could include those who:

- Are aged over 65 years
- Live alone
- Have had a previous fall
- Have a chronic medical condition
- Take multiple medications
- Have a fear of falling
- Are incontinent
- Have foot problems
- Have a visual impairment
- Have poor balance

How do I get one?

Your first appointment

If you are aged over 65 and registered with My Aged Care, you can request to be referred for a personal alarm. The assessors will then arrange for a referral to us for a personal alarm assessment and one of our allied health assistants will contact you directly to arrange an appointment in your home.

The allied health assistant will discuss the devices that are available, how they work and what might be the most suitable one for your needs. They will complete an assessment with you and lodge an application for the equipment on your behalf.

