My comments

Contact us

My comments are about:

Services

Facilities such as meeting rooms, toilets

Staff

Other

If you would like to hear back from us, please write

Your name:

Your phone number:

Email (optional):

Address (optional):

Your comments:

5421 1666 - Kyneton/Romsey

9744 4455 - Sunbury

5421 1680 - Woodend

admin@scchc.org.au



www.sunburycobaw.org.au



5422 2161



1 Caroline Chisholm Drive, Kyneton 142 Main Street, Romsey 12-28 Macedon Street, Sunbury 49 Forest Street, Woodend

Scan the QR Code with your mobile device to send us some feedback:





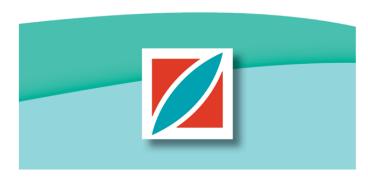


KYNETON | ROMSEY | SUNBURY | WOODEND

Your Feedback



Tell us about your experience at Sunbury and Cobaw Community Health



Tell us what you think

Tell us about your experience at Sunbury and Cobaw Community Health, good or bad, and any suggestions you have. What you tell us helps us to improve our service.

These are some ways you can tell us what you think:

- Talk to our staff
- Fill in this form and leave it at reception
- Email feedback@scchc.org.au
- Call 9744 4455
- Via our website
 www.sunburycobaw.org.au/contact-us/feedback



Questions and answers

What happens with my feedback?

We will look into what you tell us. If you want to hear back from us, a manager will contact you within two working days for complaints or five working days for a compliment. Your feedback will help us make our service better.

Is it ok to complain?

Yes. All complaints and concerns will be looked into. Your feedback will in no way disadvantage you in the care you get.

Do I need to give my name?

No, but if you would like to hear back from us we need your name and some contact information.

Taking your complaint further

What if I'm still unhappy with Sunbury and Cobaw Community Health's response?

You can call the:

- Aboriginal and Torres Strait Islander
 Advocacy Team Rights Information and
 Advocacy Centre
 (03) 5222 5499
- Aged Care Complaints Commissioner
 1800 550 552
- Disability Services Commissioner
 1800 667 342
- Health Services Commissioner
 1300 582 113
- Mental Health Complaints Commissioner
 1800 246 054

